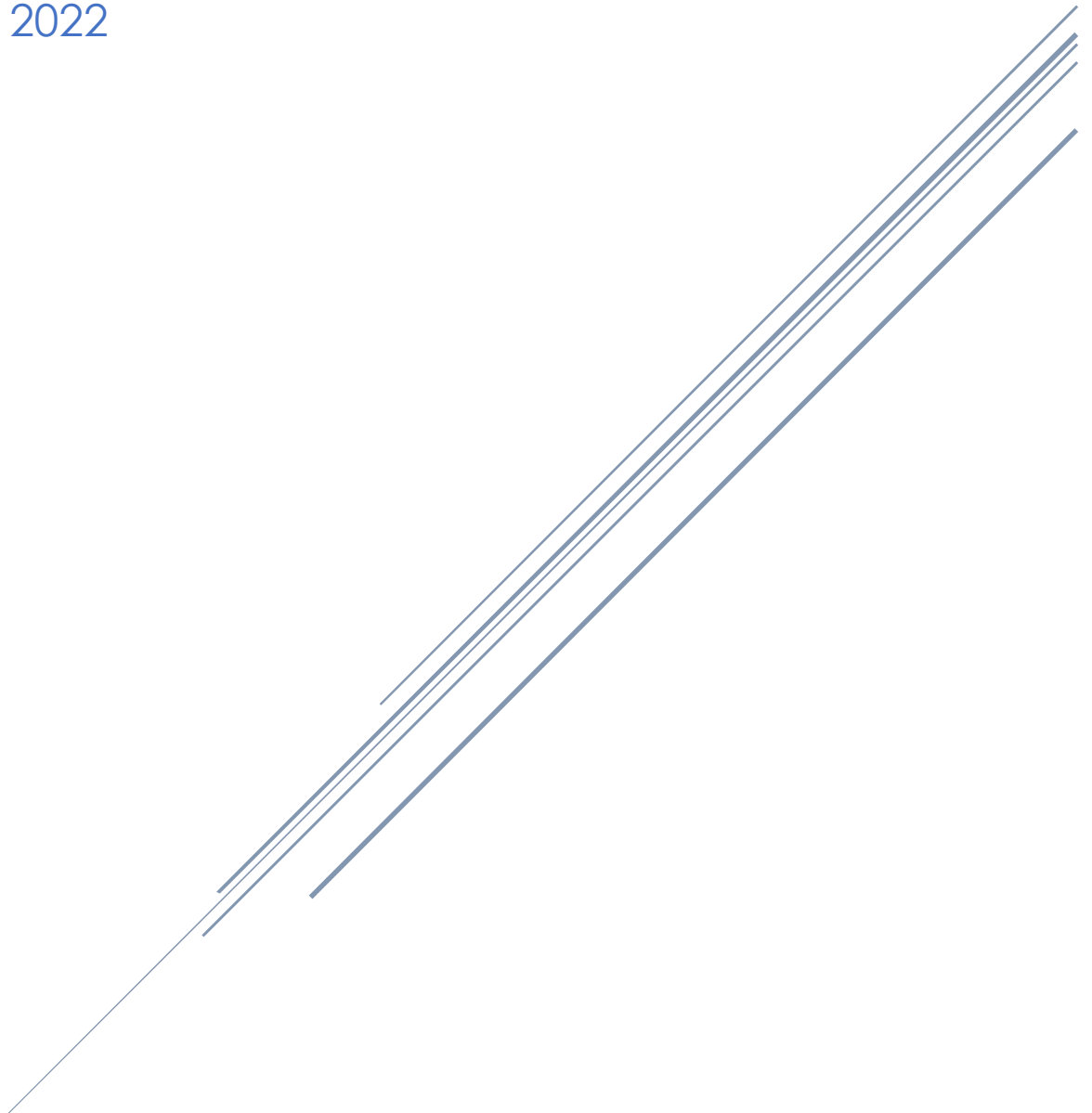




STRATEGIC PLAN

2019 - 2022



Final
Board Approved April 23, 2019
Board Revised June 11, 2019



Durham Family Court Clinic 2019 – 2022 Strategic Plan

Vision

Safe, hopeful, healthy communities.

Mission Statement

We empower and engage young people, families, and communities through collaboration, innovation, and excellence.

Values





Strategic Pillars

DFCC believes all people have the right to live in a safe, healthy, caring society, free from violence, discrimination, abuse, poverty and fear. With this in mind, and through extensive consultation with the DFCC Staff Team, Board of Directors, Community Partners, Stakeholders, and our Youth, four (4) Strategic Pillars have been identified.

These Strategic Pillars will inform decisions, directions, and operational tactics of DFCC for the next three years. Each pillar includes strategic commitments intended to provide guidance and clarity for each pillar.

Deliver service excellence every day

- Provide service excellence through evidence based/informed child, youth, family-centred programs and supports that reflect the changing community in collaboration with our young people, their families, and our widening network of partners.
- Develop and share knowledge, expertise, and best practices.

Build a culture of collaborative innovation and continuous improvement

- Create an environment that embraces quality improvement, quality assurance, and technology, that responds to and addresses the ever-evolving needs of young people, families, society, and the DFCC team.
- Develop and implement a plan to make key investments in the operational infrastructure to enhance organizational growth and effectiveness.

Be a great place for everyone

- Be an environment that is welcoming for everyone.
- Be a great place to work for everyone.
- Promote and inspire innovation, learning, and creativity.

Be recognized as a vibrant and progressive organization

- Reaffirm our purpose and strengthen our brand and reputation.
- Increase and diversify funding and partnership opportunities.